

What is a water survey?

It is a free service provided the Utilities Department, Water Management Program to all of the City's water customers. A water survey will evaluate your water usage and make recommendations on how you can use water more efficiently. Since most of our water is used outdoors your landscape and irrigation system is a big part of the survey.

How do I get a free residential water survey?

Call the City of Folsom Water Management Program at 355-7252 to request a free residential water survey or click [here](#) to submit an online request. Water surveys are scheduled on weekdays by appointment. A survey will normally take up to one hour for a typical residence.. A survey will normally take up to one hour for a typical residence.

Why should I schedule a water survey?

Up to 50% of residential water use is outside the home. A water use survey will give you important information on improving the effectiveness of your landscape irrigation and reducing your water bill.

What does it cost?

Nothing. It is a free service provided by the city to its water customers.

Do I have to be home?

Yes. Someone must be home to allow access to gated yards and to operate automatic controllers.

What else do I need to know?

Water surveys are also available for schools, parks, and commercial business sites. Presentations on water use issues are available for groups of educational events.

What do I do when I see water waste?

Call the water management program at 355-7252. Your information is kept confidential. Water Management staff will investigate your report and work with the offending parties to correct the problem.