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COVID-19 Update: SacRT Bus Riders Must Board Through Rear Door

Sacramento, CA – The Sacramento Regional Transit District's (SacRT) number one priority is the safety of our customers and employees. To help reduce the spread of COVID-19, SacRT is transitioning to rear door boarding effective immediately. Passengers requiring ADA ramps, utilizing mobility devices or need priority seating may continue to use the front door for boarding.

For riders paying cash or with a paper ticket, they can pay their fare by depositing it in the metal box located above the front wheel-well and pick up a paper daily pass or transfer near the box after payment is made. For Connect Card users, they can tap their card at the Connect Card reader located on the yellow pole. ZipPass mobile fare app users just need to show their active screen to the bus operator while standing behind the white line, which is located on the floor approximately four feet from the bus operator.

SacRT is reminding riders to practice social distancing when riding bus and light rail vehicles by staying at least six feet away from other riders and operators when possible. To protect operators, SacRT is currently installing a protective plexi-glass barrier on each bus by the driver's seat and adding a detachable chain barrier above the white line to further reduce exposure.

SacRT has been deemed an essential service during the COVID-19 pandemic. This means we continue to serve those who rely on public transit for vital access to resources, health-care and employment. While we are happy to report that no SacRT employee has tested positive for COVID-19, implementing rear door boarding is an important precaution to help keep everyone safe.

We encourage customers and the public to stay informed of SacRT updates by checking our COVID-19 page at sacrt.com/covid19, follow us on Twitter and Facebook, and sign up for alerts.

Plexi-glass barrier

Chain barrier near operator

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